

Mobile Banking Enrollment Guide

GETTING STARTED WITH SECURE MOBILE BANKING

Use our mobile banking app to access your account information 24/7, no matter where you are! Check account balances, transfer funds, deposit checks, see your transaction history, and pay bills all from your phone. Download the F&M mobile app from the App Store (iOS) or Google Play (Android) and follow the instructions below to enroll today.





QUICK, CONVENIENT, AND SECURE MOBILE BANKING

1. Download the mobile app from the Apple App Store or Google Play, depending on your mobile device's operating system.



- 2. Open the mobile app.
- 3. Tap the Enroll Now link.

4. Tap Type of account.

- 5. Tap the type of account you want to use to identify yourself during enrollment.
- 6. In the **Account Number** field, type the account number associated with the account type you selected.
- 7. In the **Social Security Number** field, type your social security number.
- 8. In the **PIN** field, enter the online banking PIN provided to you. Please contact the bank if you do not have an online banking PIN.
- 9. Tap Next.
- 10. In the **Email Address** field, type your email address.
- **11.** Type your email address again in the **Confirm Email Address** field.



12. Tap Enroll.

TERMS & CONDITIONS

13. Tap I Agree to accept the terms and conditions.





ESTABLISH LOGIN CREDENTIALS

- **14.** In the **Username** field, type a unique user name for use when signing in to online and mobile banking.
- **15.** Type a unique password in the **New Password** field for use when signing in to online and mobile banking.
- 16. Type your new password again in the Confirm Password field.
- 17. Tap Continue.

SET UP CHALLENGE QUESTIONS

- **18.** On the Set-up challenge questions screen, select three different challenge questions and provide answers.
- 19. Tap Continue.





SETUP IS COMPLETE

20. The Congratulations screen appears.

21. Tap Log in now to sign in.

For additional information, or for questions about enrollment, please contact our Customer Care Team at **800-451-7843**.